

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	1	("6732080").PN.	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	OFF	2007/08/30 14:14
S2	5	(schedul\$3 plan\$3) with (event flight) with (delay\$3) and (offer\$3) with (product service) with (delay\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2007/08/23 15:09
S3	631	(alternat\$3) with (product service) with (delay\$3 wait\$)	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2007/09/08 14:04
S4	276	S3 and @ad<"20010125"	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2007/08/23 17:09
S5	13	S4 and "705".clas.	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2007/08/23 15:18
S6	4	((("20020007292") or ("20020116235") or ("6189783") or ("20020062236")).PN.	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	OFF	2007/08/28 18:33
S7	515	(reservation flight train) with (delay\$3 wait\$3) and (alternat\$3 other) near5 (activit\$3 service goods product)	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2007/08/23 15:21
S8	119	S7 and @ad<"20010125"	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2007/08/23 15:22
S9	2631	705/10.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2007/08/23 17:09
S10	742	S9 and @ad<"20010125"	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2007/09/08 14:06
S11	273	S10 and (wait\$3 delay\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2007/08/23 17:10


## EAST Search History

S12	57	S11 and (product service) with (alternat\$3 other substitute)	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2007/08/23 17:14
S13	7	(window near3 opportunity) with (product service) with (delay\$3 wait\$3 idl\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2007/08/28 18:32
S14	1	("20020099593").PN.	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	OFF	2007/08/28 18:33
S15	4	((("6314361") or ("6842737") or ("20020013723") or ("6732080"))).PN.	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	OFF	2007/08/30 14:15
S16	3	("5006985"   "5948040"   "5999882").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/09/08 13:34
S17	23	("5237499"   "5270920"   "5519606"   "5774867"   "5778346"   "5790974"   "5855006"   "5903845"   "5933778"   "5938721"   "5948040"   "5963913"   "6064975"   "6101480"   "6167379"   "6463463").PN. OR ("6732080").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/09/08 13:58
S18	3	(assess\$4 evaluat\$3 consider\$5 analy\$5 check\$3) with (increas\$3) with (sales profit revenue) and (delay\$3) with (reservation flight train bus)	US-PGPUB; USPAT; USOCR	OR	ON	2007/09/08 14:01
S19	930	(alternat\$3 backup substitute) with (product service) with (delay\$3 wait\$ inactiv\$3)	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2007/09/08 14:06
S20	397	S19 and @ad<"20010125"	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2007/09/08 14:07
S21	15	S20 and "705".clas.	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	ON	2007/09/08 14:07

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| 2. ((alternat* or backup or substitute) w/5 (product or service) w/para (delay* or wait* or inactiv*) w/para (train or plane or flight or bus or appointment or reservation)) AND PDN (<1/25/2001)<br><i>Database:</i> Multiple databases...<br><i>Look for terms in:</i> Citation and abstract<br><i>Publication type:</i> All publication types | 18 results   | <a href="#">Add to Search</a><br><a href="#">Set Up Alert</a>  |
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PROMT (90- PRESENT)	16
TRADE&INDUSTRY	148
PROMT (1972-1989)	160
COMPUTER DATABASE	275

## Set Description

S1	((offer?)(3n)(alternat? OR backup OR substitute OR other)(s)(product OR item OR service)(s)(while)(5n) (delay? OR wait? OR inactiv?))
S2	PY=((1970:2001))
S3	S1 and S2
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- ☐ 1 Malls for cars shift not high gear. - January 13, 1987 - Gale Group PROMT®
  - ☐ 2 Reports: When is a hot net not so hot? - March, 1989 - Gale Group PROMT®
  - ☐ 3 Transmitting signals to consumers for competitive advantage. (developing a product or corporate image) - July-August - 1990 - Gale Group Trade and Industry Database™
  - ☐ 4 Pharmacy update: Feeling the pressure - April 11 - 1992 - Word Count: 1907 - Gale Group PROMT®
  - ☐ 5 Plumbing products: keeping it simple can fuel project sales. (Product Marketing) - June - 1992 - Gale Group Trade and Industry Database™
  - ☐ 6 INTERVIEW - July 1 - 1993 - Word Count: 2940 - Gale Group PROMT®
  - ☐ 7 Selecting the printing process. (Column) - May - 1994 - Gale Group Trade and Industry Database™
  - ☐ 8 Backing Up the Windows NT Network - April 17 - 1995 - Word Count: 1017 - Gale Group PROMT®
  - ☐ 9 Backing up the Windows NT network: robust and reliable, Cheyenne's ARCserve takes advantage of the multitasking, multithreading capabilities of Microsoft's NOS. (Cheyenne Software Inc's ARCserve for Windows NT and Colorado Memory Systems Colorado Powertape 4000) (Software Review)(Evaluation). - April 17 - 1995 - Gale Group Trade and Industry Database™
  - ☐ 10 Frame Relay: Ascom Timeplex unveils ST-20, the latest product from its successful Synchrony line; featuring the AD-10 access device, a stand-alone branch product with eight analog voice ports & 16 data ports.(Product Announcement) - July 17 - 1995 - Gale Group Trade and Industry Database™

- ☐ 11 Financial\$ toolsets earning interest - Jan 1996 - Word Count: 2131 - ABI/INFORM®
- ☐ 12 PC X-server software: Opening up the X files, part 1 - Feb 19 - 1996 - Word Count: 2587 - Gale Group PROMT®
- ☐ 13 Opening up the X files - Feb 19, 1996 - Word Count: 7375 - ABI/INFORM®
- ☐ 14 PC X-server software: opening up the X files. (Hummingbird Communications' Exceed 5, NCD Software's PC-Xware, Walker, Richer and Quinn's Reflection Suite for X 5.0 and Santa Cruz Operation's SCO Xvision 6.01) (includes related articles on results summary, methodology, NASA's use of X terminals, how X applications send requests and on using X applications on the World Wide Web) (Software Review)(Evaluation) - Feb 19 - 1996 - Gale Group Trade and Industry Database™
- ☐ 15 SYSTEMS MANAGEMENT: The Next Corporate IS Frontier - Nov 15 - 1996 - Word Count: 4432 - Gale Group PROMT®
- ☐ 16 Fantastic fulfillment - Feb 1997 - Word Count: 745 - ABI/INFORM®
- ☐ 17 Circles of success - May 1997 - Word Count: 1737 - ABI/INFORM®
- ☐ 18 Productivity trends in two retail trade industries, 1987-95. (miscellaneous general merchandise stores; catalog and mail-order houses) - July - 1997 - Gale Group Trade and Industry Database™
- ☐ 19 Is QOS ATM's trump card? (quality-of-service network additions produce versatile solutions) (PC Week Network) (Technology Information) - August 4 - 1997 - Gale Group Computer Database™
- ☐ 20 Auto specialty chains increase lead over mass in parts, accessories - Aug 10, 1998 - Word Count: 846 - ABI/INFORM®

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TRADE&INDUSTRY	148
PROMT (1972-1989)	160
COMPUTER DATABASE	275

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S3	S1 and S2
S4	S3
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  - ☐ **22 TELEPHONY.** - May 14 - 1999 - Word Count: 2456 - Gale Group PROMT®
  - ☐ **23 'Free' counts for little if the service is poor; The attraction is obvious, a free E-mail offer through an ISP but, as Robyn Cubie discovers from personal experience, consumers may be misguided in placing their faith in some providers in terms of data security and customer service.** - Oct 18 - 1999 - Word Count: 1362 - Gale Group PROMT®
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  - ☐ **25 IPFTP Says Ameritech Should Explain Detrimental Delay in DSL Rollout.** - Jan 12 - 2000 - Word Count: 447 - Gale Group PROMT®
  - ☐ **26 PlanetKnowHow Brings Internet to Doctors' Waiting Rooms.** - August 14 - 2000 - Word Count: 291 - Gale Group PROMT®
  - ☐ **27 STICK AND RUN : New hormonal contraceptive product approved for once-a-month injection. (Lunelle)(Brief Article)** - Nov 6 - 2000 - Word Count: 415 - Gale Group PROMT®
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BUSINESS & INDUS	9
GLOBAL REPORTER	20
KR/T BUS NEWS	608
NEW PRODUCT ANNMNT	621
MCGRAW-HILL PUBS	624
SAN JOSE MERCURY	634
NEWSLETTER DB	636
BUSINESS WIRE	610
BUSINESS WIRE	810
PR NEWSWIRE	613
PR NEWSWIRE	813
FT INFORMATION LTD	476

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S1	((offer?)(3n)(alternat? OR backup OR substitute OR other) (s)(product OR item OR service)(s)(while)(5n)(delay? OR wait? OR inactiv?)))
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- ☐ **1 INTERVIEW** - July 1 - 1993 - Gale Group Newsletter Database™
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  - ☐ **3 FIRST LOOK** - November 21, 1994 - Business & Industry®
  - ☐ **4 Versutus - integrating digital cameras into prepress systems to service client needs** - March - 1995 - Gale Group Newsletter Database™
  - ☐ **5 Backing Up the Windows NT Network** - April 17, 1995 - Business & Industry®
  - ☐ **6 Internal Affairs** - July 10, 1995 - Business & Industry®
  - 7 ARCHITEL SYSTEMS BUYS ACCUGRAPH** - April 14, 1998 - Business & Industry®



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- ☐ **8 A Pregnant Cause** - May 1998 - Business & Industry®
  - ☐ **9 The Orange County Register, Calif., Credit Card Column** - June 09, 1998 - Knight-Ridder/Tribune Business News
  - ☐ **10 Hardy Souls Hole Up in Pittsburgh Mall For \$98 Computer** - June 25, 1998 - Knight-Ridder/Tribune Business News
  - ☐ **11 Florida Businesses Find Planning for Disaster Key to Recovery** - July 20, 1998 - Knight-Ridder/Tribune Business News
  - ☐ **12 Instant Travel Kiosks Mean Less Standing in Line to Fly** - July 21, 1998 - Knight-Ridder/Tribune Business News
  - ☐ **13 PocketScience Breaks Barrier to E-mail Everywhere; JVC and Sharp Electronics Intro First of a New Generation of PocketMail Devices** - September 16, 1998 - World Reporter
  - ☐ **14 US West & eFusion Launch Internet Call Waiting Service 09/17/98** - Sept 17 - 1998 - Gale Group Newsletter Database™
  - ☐ **15 US West & eFusion Launch Internet Call Waiting Service** - September 17, 1998 - Business & Industry®
  - ☐ **16 St. Louis Airport Offers Extras to Entertain Captive Audience** - November 25, 1998 - Knight-Ridder/Tribune Business News
  - ☐ **17 The Orange County Register, Calif., Worth Your Wallet Column** - December 07, 1998 - Knight-Ridder/Tribune Business News
  - ☐ **18 Several Options Now Available for High-Speed Internet Access in Alaska** - December 13, 1998 - Knight-Ridder/Tribune Business News
  - ☐ **19 Agency Cites Delays at Boston Airport** - April 07, 1999 - Knight-Ridder/Tribune Business News
  - ☐ **20 TELEPHONY.** - May 14 - 1999 - Gale Group Newsletter Database™
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MCGRAW-HILL PUBS	624
SAN JOSE MERCURY	634
NEWSLETTER DB	636
BUSINESS WIRE	610
BUSINESS WIRE	810
PR NEWSWIRE	613
PR NEWSWIRE	813
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- ☐ 21 Drug Chain CVS to Buy Online Pharmacy - May 18, 1999 - Knight-Ridder/Tribune Business News
- ☐ 22 Motoring: The ball's in your forecourt: Dealers are there to take care of your pride and joy, says James Currie, so service with a smile should be a two-way thing - June 25, 1999 - World Reporter
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- ☐ 25 Shoppers browse the aisles on-line - April 29, 2000 - World Reporter
- ☐ 26 PlanetKnowHow Brings Internet to Doctors' Waiting Rooms - August 14, 2000 - World Reporter
- ☐ 27 Pan Am Seeks DCA Slots, Offers Alternative To Crowded Airports - September 6, 2000 - The

- ☐ McGraw-Hill Companies Publications Online
- ☐ **28 \*AAP MARKETS REPORT: Friday, December 8, -3 Sydney** - December 09, 2000 - World Reporter
- ☐ **29 The Florida Times-Union, Jacksonville, Net Gain Column** - February 11, 2001 - World Reporter
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Database Name	Database Number
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INSPEC 1898+	2
NTIS	6
EI COMPENDEX PLUS	8
SCISEARCH 1990+	34
SCISEARCH 74-89	434
DISSERTATION ABS	35
INSIDE CONFERENCES	65
APPLIED SCI & TECH	99
TECTRENDS	256
JAPIO - PAJ	347
GLOBALBASE	583

Set	Description
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S1	PY=((1970:2001)) S1 and (offer?)(3n)(alternat? OR backup OR substitute OR other)(s)(product OR item OR service)(s)(while)(5n)(delay? OR wait? OR inactiv?)
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☐ **1** Alternative methods for introducing new wireless intelligent network services using triggers and queries - Summer 1997 - INSPEC

☐ **2** Vendors are battling for your open systems dollars - April 1994 - INSPEC

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- ☐ 6 Fantastic fulfillment - Feb 1997 - Word Count: 745 - ABI/INFORM®
- ☐ 7 Is QOS ATM's trump card? (quality-of-service network additions produce versatile solutions)(PC Week Network) (Technology Information) - August 4 - 1997 - Gale Group Computer Database™
- ☐ 8 'Free' counts for little if the service is poor; The attraction is obvious, a free E-mail offer through an ISP but, as Robyn Cubie discovers from personal experience, consumers may be misguided in placing their faith in some providers in terms of data security and customer service. - Oct 18 - 1999 - Word Count: 1362 - Gale Group PROMT®
- ☐ 9 STICK AND RUN : New hormonal contraceptive product approved for once-a-month injection. (Lunelle)(Brief Article) - Nov 6 - 2000 - Word Count: 415 - Gale Group PROMT®

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BUSINESS WIRE	810
MCGRAW-HILL PUBS	624
NEW PRODUCT ANNMNT	621
NEWSLETTER DB	636
PR NEWSWIRE	613
PR NEWSWIRE	813
SAN JOSE MERCURY	634
GLOBAL REPORTER	20
MAGAZINE DBASE	47
BUSINESS DATELINE	635
MKT&ADV REF SERV	570
FT INFORMATION LTD	476

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S2	PY=((1970:2001))
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S5	RD
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- ☐ **1 Backing Up the Windows NT Network** - April 17, 1995 - Business & Industry®
  - ☐ **2 Is QOS ATM's trump card? (quality-of-service network additions produce versatile solutions)(PC Week Network)(Technology Information)** - August 4 - 1997 - Gale Group Magazine Database™
  - ☐ **3 PocketScience Breaks Barrier to E-mail Everywhere; JVC and Sharp Electronics Intro First of a New Generation of PocketMail Devices** - September 16, 1998 - World Reporter

- ☐ 4 'Free' counts for little if the service is poor; The attraction is obvious, a free E-mail offer through an ISP but, as Robyn Cubie discovers from personal experience, consumers may be misguided in placing their faith in some providers in terms of data security and customer service. - Oct 18 - 1999 - Gale Group Marketing & Advertising Reference Service®
- ☐ 5 Pan Am Seeks DCA Slots, Offers Alternative To Crowded Airports - September 6, 2000 - The McGraw-Hill Companies Publications Online
- ☐ 6 NetScaler 3100: Ad Fast.(Product Information) - May 8 - 2001 - Gale Group Magazine Database™
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DISSERTATION ABS	35
GLOBALBASE	583
INSIDE CONFERENCES	65
INSPEC 1898+	2
NYT ABSTRACTS	474
TECTRENDS	256
WSJ ABSTRACTS	475
APPLIED SCI & TECH	99

**Set      Description**

S1	((offer?)(3n)(alternat? OR backup OR substitute)(s) (product OR item OR service)(s)(while)(5n)(delay? OR wait? OR inactiv?))
S2	CY,PY=((1970:2001))
S3	S1 and S2
S4	S3

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- Exclude "implied concepts": leave out words like 'research' or 'effects.'
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- Check the format of your entry. Follow the Search Tips examples shown on the search page.
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- Check that you are using parentheses correctly when you combine words with AND, OR, NOT.

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**St. Louis Airport Offers Extras to Entertain Captive Audience**

Ken Leiser

*St. Louis, November 25, 1998*

By Ken Leiser, St. Louis Post-Dispatch Nov. 25--It's been a long day of flying, and Gary Shannon is battling a case of terminal boredom. Stuck for a few hours at Lambert Field, the Dallas resident puffs on a couple of cigarettes in a ventilated smoking lounge, strolls around the gates, then checks the monitors to make sure his gate hasn't been switched. "Anything to break up the monotony," Shannon said Tuesday before catching his flight to Raleigh, N.C. "I mean, you are getting ready to sit on an airplane for another two or three hours. The last thing I really want to do is sit down." Between today and midnight Sunday, a half-million air travelers like Shannon will go through the St. Louis airport, and many will be caught with far too much time on their hands. Especially when airlines are cautioning Thanksgiving travelers to leave their homes extra early. "The biggest problem is people who have, say, two hours," said Jean Andrew, a volunteer at the St. Louis Visitors booth in the Main Terminal. "There's not a lot they can do. It would be nice if there was something in the airport that would help people fill that little gap." In honor of the busiest travel time of the year, frequent fliers, airport workers and other travel experts shared some of their own home cures to surviving a couple of hours of captivity at Lambert. For starters, it pays to belong to the right club. Open the doors to the James S. McDonnell USO near the baggage carousels, and you may find people snoozing on one of 20 recliners, infants tucked away in bunk-style cribs and a "quiet room" where GIs can log on to computers. "What it is is a safe place for military personnel in the airport, where they know they are going to be welcome," said Bruce Ando, director of development for the world's largest airport-based United Service Organization. Military men and women can borrow paperbacks from the USO library, watch a big-screen TV or leave their luggage in a secure place while they go see the sights. And it's all free for the 97,000 who stop here each year. Members of Trans World Airlines' Ambassador Club can choose from rows of comfortable chairs, sip complimentary orange juice and keep an eye on their flights on a color arrival and departure screen. Business travelers can hook up their laptops to dataports and send faxes. The club, similar to those offered by other airlines elsewhere, costs \$175 a year. Don't go looking for similar comforts of home in most of the regular passenger terminal areas. There, the seats are squished so close together that you can probably guess the deodorant of the passenger sitting next to you, and the few strategically placed television sets pipe in all CNN Airport Network -- all the time. If you are a television junkie, however, TWA's C concourse has 15 sets playing at the gates compared with none at the East Terminal's gates. Scattered throughout the airport are a few pay terminals inviting travelers to surf the Internet and send e-mail, but one airline employee said they're seldom used. Lisa Zion and her daughter Amy used their carry-on as a makeshift pillow to get a little sleep in the East Terminal before their flight back to the West Coast. It didn't look very comfortable. "You know how it is when you are visiting family back home," Zion said. "We were up all night yakking away ... trying to get some last-minute visiting in. Yeah, we were hoping to kind of catch a nap." The most popular cures for the airport doldrums come as no surprise: reading, playing games and people watching. One good spot to watch travelers is the food court in the East Terminal. Tables are well-spaced, and everyone who's catching a flight there must pass by. "It's a great little spot to waste some time," said Warren Bellone, a mechanic for the Missouri National Guard who sat down briefly with his grandmother before her flight to Chicago. Another is the upper level of the Main Terminal near the Charles Lindbergh Monocoupe. Thirty-three chairs form a semicircle overlooking the crowds below. Forget staying cooped up in the airport. Twenty minutes after getting off a TWA flight from London, Canadian Kendall Harris of Calgary, Alberta, just wanted to get outside. "I have been flying essentially 10 hours, and I am just dying for fresh air," she said before walking out to the taxi pickup area. "There's no sun in London, and I have to catch the last bit of sun here." Parents traveling with young children may be hard-pressed to keep little ones entertained. But tucked away near Gate B12 is a small play area -- the operative word here being "small." There's a little yellow-and-blue playhouse, a children's toy work bench, a children's picnic table, some books and a few loose toys. There's a small bouncing toy horse for the smallest toddlers to ride. But it was enough to occupy Tim and

Rebecca Hawkins' three children while they waited for their Trans World Express flight to Grand Rapids, Mich. The Southern California couple just stumbled upon the play area by accident. "This way they can play," Rebecca Hawkins said. "Our kids have been sitting for 3 1/2 hours, and they really need to get down and do something. But what are you going to do? "You don't want them running around the airport." Travelers in need of a church service, some spiritual guidance or just a quiet place to pray have the St. Louis Airport Interfaith Chapel, "ministering to a community of people on the move and those who move them." Inside the chapel are copies of the Bible, a prayer rug for Muslim worshipers and enough seating for 54 people. If you're feeling particularly tense, the First Flight Out Hair Salon in the Main Terminal boasts its \$1-a-minute shoulder and neck massage. The shop has been offering the chair massages for about a year, said Sharonda Devall. While Lambert has more than its share of generic news-and-gift shops, pretzel shops and cocktail lounges, it is slowly reaching out to passengers with slightly trendier tastes as well. You can buy a gourmet pizza at the California Pizza Kitchen ASAP in the East Terminal, a winter beer in the Samuel Adams Brewhouse near Gate C29 and practice a few short putts in the PGA Tour Shop in the Main Terminal. A Chili's restaurant is on the way, said airport spokesman Mike Donatt. "People who fly tend to have a higher level of disposable income," said Spencer Dickerson, executive vice president of the American Association of Airport Executives. "It is a good market for concessionaires and restaurants to tap into. And passengers are demanding that." ----- Visit PostNet, the World Wide Web site of the St. Louis Post-Dispatch, at <http://www.stlnet.com> (c) 1998, St. Louis Post-Dispatch. Distributed by Knight Ridder/Tribune Business News.

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